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CENTRAL FAX CENTER**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****SEP 09 2004**

Applicant(s): Firoiu

Application No.: 09/578,564

Filed: 05/25/2000

Title: Method and Apparatus for Queue Modeling

Attorney Docket No.: 2204/A05 120-187

Nortel Ref: BA0447

Group Art Unit: 2665

Examiner: Ryman

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**RESPONSE**

Dear Sir:

In response to the Office Action of June 23, 2004, please amend this application as indicated on the attached sheets.